



New Jersey Schools Insurance Group

450 Veterans Drive
Burlington, New Jersey 08016
(609) 386-6060 • FAX (609) 386-8877
www.njsig.org

Board of Trustees Meeting of November 18, 2015 Claim Report

❖ October 13, 2015 – November 8, 2015 CLAIM ACTIVITY

Workers' Compensation

Total pending comp cases last month		2606
New major comp cases this month		436
Total comp cases this month	82%	3042
Total <u>closed</u> comp cases this month		(453)
Total Pending Comp Cases		2589

All Other

Total pending non-comp cases last month		849
Total new non-comp reports this month		145
Total non-comp cases this month	18%	994
Total <u>closed</u> non-comp cases this month		(433)*
Total Non-Comp Cases		561

Office Totals

Total pending cases last month		3455
Total new reports this month		581
Total cases this month		4036
Total <u>closed</u> cases this month		(886)
Total Pending Cases		3150

* Includes E&O cases transferred to Summit.



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■ **PENDING BY ADJUSTER**

Adjuster/Desk	(Oct-Nov)	Job Title
William Miller	114	Claim Examiner
Karen Olsen	217	Claim Legal Examiner
Joan Madden	0	Medical Claim Supervisor
Marsha Temple	173	Sr. Claim Representative
Michael Weiner	194	Claim Examiner
Terri Shockling	114	Claim Legal Examiner
Ron Huntley	112	Claim Examiner
Laurie Lawhon	201	Claim Examiner
Vacant/Temp	*110	Sr. Claim Representative
Theresa Brewer	111	Sr. Claim Representative
Linda Smith	209	Claim Examiner
Ron Henry	203	Claim Examiner
Darlene Kane	215	Sr. Claim Representative
Carmela DiBacco	217	Sr. Claim Representative
Tiffani Jackson	173	Sr. Claim Representative
Eric Franklin	148	Medical Claim Assistant
Iesha Crews	122	Medical Claim Assistant
Sandra Hodge	137	Medical Claim Assistant
Maureen Dempsey	168	Claim Representative
Mary Holmes	83	Medical Claim Assistant
Lauren Schmidt	128	Medical Claim Assistant
TOTALS	3150	

*Includes 3 Hurricane Sandy losses.

Work Load Standards

Medical Claim Assistant - to 125 Files
 Claim Rep - to 150 files
 Senior Claim Rep - to 175 files
 Claim Examiner - to 200 files
 Claim Legal Examiner- to 200 files
 Claim Team Leader - to 100 files

Revised: 11.10.15



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■(Oct-Nov)

The total number of new reports for this period was 583. This is flat from a similar period last year. Overall pending was down 14% from prior year to date and down 8.9% from last report. Our workers' compensation incoming was up 21.1% and non-workers' compensation was up 20% during a similar reporting period from PYTD. There are only three (3) Hurricane Sandy cases pending.

■CLAIMS PERSONNEL

Mike Cox, Assistant Claim Manager, returned from FMLA on November 3, 2015. We have a temporary worker filling in on the C desk while Michael Weiner is out on disability. We are looking to fill two workers' compensation vacancies.

■SELECTED SELF-AUDIT RESULTS

	RATING		PERCENT
	Satisfactory	Unsatisfactory	
Reporting & Communication	243	27	90%
Direction	305	18	94%
48 Hour Contact	160	26	86%
Investigation	90	13	87%
TOTALS	798	84	90%

The preceding results reflect audits completed on 10 individuals. Individual results were 89%, 87%, 90%, 88%, 88%, 96%, 97%, 92%, 90%, and 99%.

■FRAUDULENT CHECK

The fraud check was done for November. There were no internal or external problems. We have completed an additional 25 checks in accordance with our direction from the Executive Director.

■ACCOUNT VISITATIONS AND INSTALLATIONS.

Connie Rogers and Sandy Hodge completed an installation at Vineland Board of Education on November 3, 2015.

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■ EDUCATION AND TRAINING

On October 22, 2015, Connie Rogers and Tony Ruggeri attended the South Jersey Claim Association meeting which presented an *Update on Workers' Compensation Defenses*. Terrie Shockling, William Miller, and Ron Huntley participated in a *Punitive Damages* webinar on October 27, 2015.

■ MISCELLANEOUS

Louis Giannetto met with Ann Noble, Qual-Lynx, regarding physician relations and pricing of PT bills on October 16, 2015. On October 27, 2015, Lou Giannetto, Tony Jones, and Judge Calderone hosted a presentation regarding TEACH NJ at the board members convention in Atlantic City. On November 13, 2015, Connie Rogers and Karen Olsen will participate in the monthly Qual-Lynx meeting.

On November 18, 2015, L. Giannetto and T. Ruggeri will attend mediation on the Woodbridge hurricane loss. L. Giannetto, M. Cox, T. Ruggeri, and J. Deitch met relative to the Litigation Guidelines which J. Deitch will fashion. New Guidelines will be sent to all defense counsel shortly. J. Deitch also recommended and authored a spoliation letter which will be going to our BAs on all new Auto/GL losses where applicable.

■ AUTHORITY/SETTLEMENTS

Attached is a list of cases where authorization was requested from the Board of Trustees, the results, and other large first party settlements.

Louis Giannetto

Louis Giannetto, Claim Manager



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2015 Settlements

File#	District	Court	Settlement
12EO00941E	Bloomfield	Union	\$300K
11GL03741E	Westwood	Bergen	\$150K*
12EO00591E	Westwood	Bergen	\$150K*
12EO00817S	Belleville	Essex	\$350K
11AL03491Q	West Long Branch	Monmouth	\$500K
12GL00603H	Bloomfield	Essex	\$225K
06WC07204C	Commercial Twp.	Bridgeton	\$354,218
12EO00842D	Jersey City	Hudson	\$325K
09AL03438D	Camden City	Camden	\$2.9M*
12WC06893I	Trenton	Mercer	Perm Total
14PR00123Q	Edison	Middlesex	\$23,669,349