



New Jersey Schools Insurance Group  
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## Board of Trustees Meeting of March 9, 2020 IT Report

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### **Windstream - Internet Service Provider**

Verizon completed their site inspections and upgraded service at both NJSIG locations. Windstream will now turn up the new service.

### **NJSIG's Continuity Plan**

The IT department added additional cloud storage for NJSIG's backup files. This provides NJSIG with another layer of failover in the event of an incident.

### **NJSIG Training Classes**

The IT department is offering training on all of NJSIG's software platforms, Microsoft Office Suites, Network Usage and Security. The IT department sent surveys to the entire staff to determine what training they were interested in and the training classes are being developed around that feedback. The trainings courses will be offered multiple times throughout the year and every year moving forward.

On February 27, 2020 Tiffani Reed provided the first training on Imageright, which was well received.

### **Email Behavior Testing and Training**

The IT department is looking into a program that test employee's reaction when spoofed and spam emails appear in their email. The program allows NJSIG to see the action of the employee and define trainings around the employee's reaction. The goal is to educate NJSIG staff about email threats and what to look for in emails before opening or clicking on something that may be harmful to the network.

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