



New Jersey Schools Insurance Group  
6000 Midlantic Drive, Suite 300 North  
Mount Laurel, New Jersey 08054  
[www.njsig.org](http://www.njsig.org)

## **Board of Trustees Meeting of January 15, 2020 IT Report**

---

### **Windstream - Internet Service Provider**

During the first quarter of 2020, Joe Fisicaro, of the IT Department, will lead the upgrading NJSIG's Ethernet service. This upgrade includes both hardware and software changes to both NJSIG locations.

### **Investors Bank**

The IT and Accounting Departments have implemented payee validation via NJSIG's positive pay process with Investors Bank. Investors bank will validate the first 50 characters of the payee on the physical checks and compare that to the positive pay file NJSIG provides to them for both the claims and operating accounts. This will provide an additional layer of security to help prevent fraud attempts on NJSIG's business checking accounts.

### **NJSIG's Continuity Plan**

With ransomware attacks happening in New Jersey and throughout the United States over the past year, NJSIG is reviewing how to mitigate these types of attacks.

### **Origami Risk Users Conference**

Shadi Hermina, Tiffani Reed and Jeff Cook will be attending the Origami Risk user training conference January 13, through January 16, 2020. This conference provides two and one half days of training sessions for the claims management system Origami. These software conferences not only provide the IT staff with training to support the

software, but also offer critical training on features that can be used to enhance the services NJSIG provides to members and brokers. Networking and sharing ideas on how the software is being used by other pools and insurance companies is invaluable.

Jeffrey Cook  
Information Systems Manager