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Board of Trustees Meeting of May 17, 2017
Information Technology Report

➢ **Origami Upgrade (Claims Management Software)**

The Origami implementation is ongoing and is on schedule for the July 1st go live date. We were notified about a change Origami made with their FROI/SROI reporting entity. We were told they are changing vendors because of reporting and support issues they saw with their previous vendor. This change will not affect NJSIG much since we just started the FROI/SROI conversion process. The NJSIG legal team will review this change with Origami.

On a positive note, Origami making such a bold change reveals that they do not stand around when there are issues; they do what they need to do to get things resolved.

The claims staff continues to be heavily involved in the development of the new system. The super users listed below have been involved in many of the implementation meetings with Origami and have relayed ideas from the claims staff that have been implemented into the new system. The claims staff's input and direction will hopefully provide a more adjuster friendly and streamline some of the current process.

Claims Super User Group
Mike Weiner
Eric Franklin
Theresa Brewer
Joan Madden

➢ **Banking Change TD Bank to Investors Bank**

The IT Department has been working with the Accounting Department to ensure there is a smooth transition to the new bank Investors. We have updated the PeopleSoft System and Claim Management Systems with the new bank information. The wire information has been setup and tested with Investors. We have submitted Positive Pay files to Investors for both the Claims Management System and PeopleSoft. Although we received a verbal confirmation, we are waiting for a written acceptance letter. The electronic check deposit scanners have been setup, tested and the procedures have been reviewed by both the Accounting and IT Departments.

I have been designated as the administrator of the banking software. I will assign the security roles to the Accounting Department staff as needed for scanner and approvers.

Jeff Cook

Jeff Cook, Information Systems Manager