Board of Trustees Meeting of May 19, 2020
IT Report

New Jersey Cybersecurity & Communications Integration Cell (NJCCIC)

In a continued effort to stay ahead of attacks and to keep informed about cybersecurity events, NJSIG became a member of NJCCIC. As a component organization within New Jersey Homeland Security the New Jersey Cybersecurity and Communications Integration Cell (NJCCIC), NJCCIC offers cybersecurity information sharing, threat intelligence, and incident reporting. The NJCCIC provides cybersecurity services, including the development and distribution of cyber alerts and advisories, cyber tips and best practices for effectively managing cyber risk. Other services include threat briefings, risk assessments, incident response support, and training. This membership will not only help keep NJSIG informed and educated on cybersecurity threats and best practices, we plan to share our experience with the entire NJSIG membership.

Thin Client Workstations with Virtual Desktops

The IT department is researching possibly moving to virtual desktops using thin client workstations. The use of thin client workstations would reduce NJSIG's yearly equipment costs while providing the same performance as a more robust workstation. Using thin client workstations with virtual desktops will add more functionality when working remotely, without sacrificing performance. Virtual desktops provide centralized administration of all employees, allowing the IT department to push security features, software updates and upgrades to the virtual machines more efficiently.

IT Department

We have almost completed the upgrade and testing of the servers that host our website and dashboards. We will have this completed by end of month.

The IT department has completed the coverage breakout programing in both the underwriting system (Navrisk) and the accounting system (Peoplesoft). The report formatting the quotes and proposals in Navrisk is complete. We continue to work on the Peoplesoft reports and invoices that need to be completed by the end of June.

The IT department has been working with the claims and accounting departments to add functionality in Origami and Imageright to stream line processes and to provide tools for supervisors to monitor these new processes. We also had to change some workflows so that we are able to accommodate moving some of the accounting functions from claims to the accounting department.

Jeffrey Cook
Information Systems Manager