



New Jersey Schools Insurance Group
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Board of Trustees Meeting of May 15, 2019 IT Report

Internet Service Provider (ISP)

We are writing the requirements for the internet service provider RFP. NJSIG's current vendor is Windstream Communications. Although the Ethernet and phone services have been pretty stable over the past five years, pricing has gone up.

NJSIG seeks to increase our Ethernet bandwidth from the current 50 Mbps to at least 100 Mbps at both the Mount Laurel and Marlboro locations. The increased bandwidth is necessary to handle the following usage and needs:

- 2 hour data replication from NJSIG's Mount Laurel to NJSIG's Marlboro offices for disaster recovery;
- Added Cloud based services such as Origami, Office 365 (email), faxing and IP phones;
- Increased number of staff, brokers, members and managed care staff connecting remotely to NJSIG's network;
- Mobile Apps currently being used and future mobile apps being deployed by NJSIG.

We should have the RFP process completed and an NJSIG committee select a vendor by the end of July 2019. We can begin the upgrade or change of service sometime in August of 2019.

Jeff Cook
IT Manager