

Board of Trustees Meeting September 20, 2023
Member Services & Loss Control Report

Member Services & Loss Control

2023 NJSBA Workshop:

NJSBA's Annual Workshop will be held from October 23-25, 2023, and NJSIG will be located at Booth #746 on the convention floor. NJSIG will be presenting three times during the conference.

Topics include:

Understanding Your Ethical Obligations and Avoiding Complaints: 1 QPA credit

Tuesday October 24, 2023

11:30 AM – 12:30 PM and 2:30PM – 3:30PM

Presenters: Sherwin Archibald, NJSIG Claims Manager
Rita Barone, Esq., Partner at Flanagan, Barone & O'Brien LLC

Insuring School Districts, Back to Basics

Date/Time: TBD

Presenter: Jill Deitch, Esq., NJSIG Executive Director

Sub-fund Meetings:

We are collaborating with our Sub-fund Administrators to begin our fall sub-fund meetings. The first meeting will be on September 27, 2023 and will continue until early November. Meeting topics include "Sick Leave, Redefined" with David Nash, Esq of NJPSA; "Use of Facilities" with Keith Gourlay, Executive Director of NJ Building and Grounds Association and Tom Eldridge, Business Administrator from Lawrence Township School District; "Insurance 101, NJSIG Back to Basics," and more. These meetings will be a variety of in person as well as virtual.

Workers' Compensation Intake Training:

The Member Services team assisted the Claims team with rolling out our new Workers' Compensation Intake Program to all business administrators, nurses and supervisors. We hosted 7 live meetings throughout the week of August 14 to accommodate each sub-fund individually. We had nearly 300 people attend the live trainings and approximately 275 people view our recorded training so far. This was a great opportunity for members to ask questions about the new program, and educate districts on the most successful way to report a claim.

Chubb Stewardship Report:

NJSIG met with Chubb Risk Engineering Services in the beginning of September to review the loss prevention accomplishments over the course of the policy period 2022-2023. Some noteworthy accomplishments during the policy period include, but are not limited to:

- In-person and virtual trainings on key equipment reliability topics – 6 sessions 460 attended.
 - Chubb worked with us to provide strategic training to NJSIG members that addressed key equipment and systems reliability. Originally, Chubb committed to providing two training sessions a year. However, due high demand from our members, Chubb now seeks new opportunities to provide more sessions virtually and in person. The feedback from course attendees has been outstanding.
- Earned CEFM accreditation for both course offerings (3 continuing education credits per class)
- Held on site hands-on training class at Paterson BOE – 46 Boiler Operators
- Chubb provided custom BOE Stewardship reports for NJSIG violation discussions with brokers.
- Chubb provided NJSIG quarterly violation reports.
- Our partnership this year showed improvement with violation monitoring and closeout.
 - Chubb Risk Engineering collaborated with NJSIG to intensify monitoring of higher hazard boiler/pressure vessel violations. We utilized financial risk modeling to identify NJSIG members with the highest exposures and facilitated discussions between NJSIG, member brokers, and business administrators by providing stewardship reports tailored to these school districts.

NJSIG Report Card:

The Member Services and Loss Control Department worked with IT to create a “NJSIG Report Card” for each individual member. Brokers will be able to pull these reports from the Broker Dashboard with live data reflecting members’ progress over a 4-year period. We have focused on workers’ compensation savings, Safety Grant/COVID-19/Surplus return totals, and loss ratios. This will be a great tool to give a quick snapshot of individual member’s progress year over year.

Safety Grants:

All safety grant checks are scheduled to be released in October and will be mailed directly by the accounting department to our members.