Board of Trustees Meeting of June 21, 2023
IT Report

Claims Intake

The IT department has completed all the technology requirements for bringing the Workers' Compensation claims intake in house. The claims management system (Origami) has been configured to setup an incident from the intake calls, and then claims has the ability to convert that incident into a claim. An electronic first report intake form has been setup on NJSIG's website so that a claim can be entered and submitted electronically. The phone system has been configured for the intake call center, so that calls coming into NJSIG to report a claim are routed and directed to intake staff.

PeopleSoft Surplus Return Project

The IT and accounting departments are working with PeopleSoft consultants, Cherry Road, to develope a method of managing surplus and deficits. Our weekly meetings with Cherry Road are keeping the project on track.

Data communications network services RFP

The RFP process has been completed. An RFP committee was selected and the proposal review was completed. The results of the RFP are an action item in this months (June 21) board package.

Broker Dashboard Report Cards

The IT department has been working with Loss Control to develop a report card section on the broker dashboard. This report card widget shows the financial benefits of being a member with NJSIG over a five year period. This tool will be available on the Broker Dashboard with the oldest year dropping off as we move forward.

Jeffrey Cook
Information Systems Manager