



New Jersey Schools Insurance Group
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Board of Trustees Meeting of September 15, 2021 IT Report

Website Review

IT and Client Relations are reviewing our website analytics data to identify potential areas for improvement in order to provide a better experience for members and brokers. IT is working on a refresh of the overall design and user experience of the website. IT will meet with NJSIG's other departments and brokers for feedback.

Email Phishing Software

NJSIG procured email phishing software. Email phishing software is a program that will allow the IT department to send practice phishing emails to staff, track the actions of the employee, and suggest training based on the employees actions. These practice emails will mirror the most common and current email phishing attacks in the world.

We hope this program will help educate our staff on how to identify suspicious phishing and potentially harmful emails. The program allows staff to report these emails in a safe and controlled environment, while providing the IT department with the data needed to recommend and assign training; if needed.

21/22 Renewal Export

The final 21/22 Navrisk renewal export was completed on 9/7. This export is used by the accounting department to send out renewal invoices to NJSIG's members.

Reinsurance Carrier Reports

Data is collected from multiple data sources (Data Warehouse, Navrisk, Origami and Peoplesoft) to create reinsurance reports that are used to validate NJSIG's reinsurance carrier costs throughout the year. The IT department has been working with the underwriting department on these reinsurance reports to adjust for the Navrisk property coverage breakouts. The property coverage breakouts generated about thirty additional lines of reinsurers that we now have to account for in the details of these reports.

Jeffrey Cook
Information Systems Manager